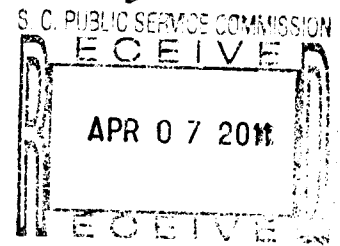


2001-84-C 229087

THE  
**COMPLIANCE**  
GROUP



March 23, 2011

**IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

Public Service Commission of South Carolina  
Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

**Re: Metropolitan Telecommunications of South Carolina, Inc. (MetTel)  
South Carolina Public Service Commission  
CLEC Quarterly Service Quality Report  
For the Quarter Ended March 31, 2011**

To Whom It May Concern:

Enclosed please find the South Carolina Public Service Commission CLEC Quarterly Service Quality Report for the period ended March 31, 2011, filed on behalf of Metropolitan Telecommunications of South Carolina, Inc. (MetTel).

Please contact Meghan Ruwet at (303) 663-0102 or [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com) with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet  
The *Compliance* Group  
Consultant  
Telephone: (303) 663-0102  
Email: [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com)

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME  
Carolina, Inc. (MetTel)

Metropolitan Telecommunications of South

QUARTER / YEAR

1<sup>st</sup> Quarter / 2011

	Month:		
	<u>January</u>	<u>February</u>	<u>March</u>
Number of Customer Access Lines	<u>1,135</u>	<u>1,105</u>	<u>1,139</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: MetTel currently has no trouble reports.

Person Making Report / Contact Information: Meghan Ruwet, Telephone (303) 663-0102,  
mtr@compliancegroup.com